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CDFS Answer: D QUESTION 23When moving files from a Microsoft gaming console, which of the following command line utilities is recommended to transfer files? A. IMAPB. XCOPYC. DISKPARTD. FDISK Answer: B QUESTION 24Which of the following should a technician implement to prevent external contractors from physically plugging devices into the company's network jacks unless such jacks are designated for guest use? A. Disable DHCP and assign a static IP address to each network device physically connected to the network.B. Enable MAC address filtering across all network jacks and record the MAC address of guest devices.C. Disable all switch ports when they are not utilized and enable them on an as needed basis.D. Place guest network jacks in public areas and all other jacks in secure areas as needed. Answer: C QUESTION 25After installing a new printer the organization determines that there are problems printing images and very large files. Which of the following will MOST likely resolve the issue? A. Update the drivers using WHQL driversB. Install additional memory to each computerC. Install additional memory to the printerD. Apply the latest OS service pack Answer: C QUESTION 26Which of the following command line tools will terminate a non-system process without restarting the computer? A. ShutdownB. KillC. EraseD. Break Answer: B QUESTION 27After accidentally removing a hard drive from a server with three drives in a RAID 5 configuration, a technician notices the server locks up and shuts down. Which of the following can the technician do to quickly fix the problem? A. Replace the RAID controller and boot.B. Reinsert the drive and boot.C. Plug the drive back in, the system will resume automatically.D. Remove all drives and rebuild the array. Answer: B QUESTION 28A customer calls an IT consultant to explain an issue they are having with their Windows 7 Professional PC. Windows Update attempts to install patches upon each startup but fails on the same single update. The customer has attempted to re-run Windows Update from Control Panel but the issue remains. Which of the following courses of action would BEST resolve the problem? A. Running a full DEFRAG on the systemB. Clearing the AppData temp folder entirelyC. Clearing the Windows Update download cache entirelyD. Uninstalling the Windows Update feature in Windows 7 and reinstalling it directly from the Microsoft website Answer: C QUESTION 29A user reports that their wireless connectivity is being spotty. The issue seems to interrupt their wireless signal connection when the laptop screen is tilted forward or backward during operation. When this happens, the entire wireless signal drops out until the screen is left in position for a good minute or so. Which of the following MOST likely explains what is happening? A. The hinges on the laptop screen are not strong enough to support the wireless signal cables.B. The wireless card is losing contact to its socket when the screen is opening/closing.C. The laptop is designed to work optimally with wireless when the screen is at a perfect 90 degree angle.D. The wireless signal cables are being crimped when the screen is opening/closing. Answer: D QUESTION 30A user states that they cannot connect to the network or the Internet. The technician determines the issue is that the computer has a static IP address and needs to use DHCP to work correctly. The technician sets the NIC to automatically assign an IP address. Which of the following should the technician perform NEXT? A. Identify the type of network card and what Operating System the computer is runningB. Confirm the computer is back on the network and has Internet connectivityC. They need to annotate what the static IP address was and inform the employee's managerD. They need to determine why the NIC was assigned a static IP address Answer: B QUESTION 31After several passes with a malware removal program, the program keeps detecting the same malware infection after a reboot. Which of the following should be done to attempt to remove the offending malware? A. Run the malware removal program while disconnected from the InternetB. Run the malware removal program in Windows Safe ModeC. Reinstall the malware removal program from a trusted sourceD. Set the malware removal program to run each time the computer is rebooted Answer: B QUESTION 32A user, Joe, calls and states every few hours he is unable to connect to the Internet for several minutes but is able to access internal sites during this time. Which of the following tools would be used to find the issue with the network connection? A. TRACERTB. NETSTATC. IPCONFIGD. NSLOOKUP Answer: A QUESTION 33A technician is trying to prevent a local application from reaching the web due to security concerns. Which of the following solutions could BEST prevent

the application from reaching the web? (Select TWO). A. Configure the workstation for a static IPB. Disable all wireless network connectionsC. Remove shortcuts to the applicationD. Block the application in Windows FirewallE. Change network location to WorkF. Reroute the web address in HOSTS file Answer: DF QUESTION 34For the last year, a company has gathered statistics on the most common security incidents. The highest percentage deals with opening email attachments that contain malware. Which of the following would mitigate this issue without reducing productivity? A. Annual cyber security educationB. Update antivirus signatures more oftenC. Block all email attachmentsD. Install an IPS on each workstation Answer: A QUESTION 35A company wants to ensure that the latest cyber security threats are known to the employees across the enterprise to minimize occurrences. Which of the following should be implemented? A. Message of the DayB. Email listsC. Company forumsD. Regular user education Answer: D QUESTION 36Which of the following operating systems can be upgraded directly to Windows 7 Professional by a default installation? (Select TWO). A. Windows 7 Home PremiumB. Windows Vista BusinessC. Windows XP HomeD. Windows XP Professional 64-bitE. Windows XP Media Center Answer: AB QUESTION 37A technician has finished replacing the network card in a laptop and has verified full system functionality. Which of the following troubleshooting steps should the technician take NEXT? A. Document findings, actions, and outcomesB. Escalate problem to a senior technician C. Re-establish new theory of probable causeD. Perform a full system backup Answer: A QUESTION 38A technician is implementing a SOHO wireless network for Company A that shares a floor with Company B. Which of the following would BEST secure the wireless network so that only Company A employees are allowed access? A. Turning down the radio power levelB. Enabling MAC filteringC. Setting a high encryption levelD. Disabling the SSID broadcast Answer: B QUESTION 39A technician enabled remote management on the small office WAP to manage this device from another location. Users are reporting that the WAP has changed its SSID without anyone's knowledge. Which of the following would prevent this from occurring? A. Change to user MAC filteringB. Change default usernames and passwordsC. Disable the SSID from broadcastingD. Enable static IP addresses Answer: B QUESTION 40A technician has configured the ability to connect to a small office server using remote desktop from a workstation within the office. The technician has reviewed logs that show constant brute force attacks to that server from outside the network. Which of the following would prevent this from occurring? A. Configure the server to use a static IPB. Logically move the server to the DMZC. Reallocate the server to a different networking closetD. Disable the remote desktop port Answer: D Download the newest PassLeader 220-902 dumps from passleader.com now! 100% Pass Guarantee! 220-902 PDF dumps & 220-902 VCE dumps: http://www.passleader.com/220-902.html (1219 Q&As) (New Questions Are 100% Available and Wrong Answers Have Been Corrected!) p.s. Free 220-902 Exam Dumps Collection On Google Drive: https://drive.google.com/open?id=0B-ob6L_QjGLpaFRNM0lhOVk3VDA