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Which of the following is MOST likely the cause? A.   Refresh rate set too lowB.   Refresh rate set too highC.   Resolution set too lowD.   Resolution set too high Answer: C QUESTION 163After connecting a laptop to an external monitor, no display is detected and the monitor goes into sleep mode. Which of the following should be attempted FIRST to correct the problem? (Select TWO). A.   Change the input mode on the monitorB.   Reboot the operating systemC.   Reload the display adapter driversD.   Toggle the display using the keyboard shortcutE.   Verify network connectivity Answer: AD QUESTION 164A technician has been dispatched to a customer site to diagnose an issue where the computer turns off intermittently. Upon arriving at the site, the technician detects a smoke smell coming from the computer. Which of the following is the BEST solution? A.   Power down the system and replace the CPU.B.   Power down the system and replace the power supply.C.   Install an additional case fan for proper ventilation.D.   Remove the side panel for proper ventilation. Answer: B QUESTION 165Which of the following security measures is usually found in a laptop? A.   BiometricsB.   BollardC.   HypervisorD.   Key fobs Answer: A QUESTION 166Which of the following can be achieved with Group Policy to help with workstation security measures? A.   BitLocker passwordB.   Complexity requirementsC.   BIOS passwordD.   Wake on LAN Answer: B QUESTION 167Which of the following can enable a technician to remove a virus that prevents users from updating their antivirus software? A.   Recovery consoleB.   REGEDITC.   Safe modeD.   MSCONFIG Answer: C QUESTION 168A technician notices that a computer is making a loud clicking noise but continues to run. System speed is barely affected, but they cannot access certain drives. These are the symptoms of which of the following? A.   Failing second hard driveB.   Failing system hard driveC.   Bad CMOS chipD.   Bad CPU fan Answer: A QUESTION 169A user's laptop has died but the hard drive is still functioning. Which of the following is the BEST way for the user to still access and edit all of their data? A.   Burn their data to DVDsB.   Use a SCSI to USB adaptorC.   USB hard drive enclosureD.   Copy their data to a USB flash drive Answer: C QUESTION 170Which of the following is the BEST way to get rid of dead pixels on a laptop screen? A.   Replace the inverterB.   Replace the back bezelC.   Replace back lightD.   Replace the LCD Answer: D QUESTION 171A technician is tasked with upgrading a network card on a Windows 7 Professional PC. The technician installs the network card, loads Windows XP drivers that came with the network card, and reboots the PC. Upon rebooting, the computer blue screens and the technician cannot get the computer to boot up properly. Which of the following should the technician perform to resolve this issue without any data loss? (Select TWO). A.   Remove network driversB.   Install Windows XP Service Pack 3C.   Reinstall Windows 7 ProfessionalD.   Install Windows 7 Service Pack 1E.   Boot up in safe mode Answer: AE QUESTION 172In which of the following operating systems does Windows XP mode come as a free download to be used for application compatibility? A.   Windows 7 StarterB.   Windows 7 ProfessionalC.   Windows Vista BusinessD.   Windows 7 Home Premium Answer: B QUESTION 173The Aero feature is found in which of the following operating systems? (Select TWO). A.   Windows 7 Home PremiumB.   Windows 7 StarterC.   Windows Vista EnterpriseD.   Windows XP Media CenterE.   Windows XP 64-bit Professional Answer: AC QUESTION 174An audio visual company has decided that they want to migrate from Windows XP Professional SP2. The company has a domain network. A technician is tasked with selecting an operating system. Which of the following should the technician select? A.   Windows 7 Home PremiumB.   Windows Vista Home PremiumC.   Windows 7 ProfessionalD.   Windows XP Media Center Answer: C QUESTION 175A technician is installing and configuring a SOHO wireless network for a client. The client only wants five authorized computers to connect to the network with a defined IP range. Which of the following should the technician configure on the router? (Select TWO). A.   DMZB.   DHCPC.   ARPD.   SSIDE.   MAC filtering Answer: BE QUESTION 176A user calls the helpdesk and states that they are receiving an IP conflict error on their computer. The user is on a company network that uses DHCP. The technician verified the PC is using DHCP to obtain TCP/IP settings. Which of the following commands should the helpdesk technician use to resolve this issue? (Select TWO). A.   Ipconfig /renewB.   Ipconfig /registerdnsC.   Ipconfig /allD.   Ipconfig /flushdnsE.   Ipconfig /release Answer: AE QUESTION 177A user

calls the helpdesk and states that they suddenly cannot connect to the Internet or any other network resources. The user is on a company network that uses DHCP. The technician runs IPCONFIG from the command prompt and the PC has an IP address of 0.0.0.0. Which of the following steps should the technician perform FIRST to troubleshoot this issue? A.   Check the network cable B.   Replace network cardC.   Assign a static IP addressD.   Reinstall the network drivers Answer: A QUESTION 178A technician has installed the hardware for a SOHO wired network. Which of the following is the FIRST step to securing the network? A.   Enable MAC filteringB.   Change default usernames and passwordsC.   Disable unused portsD.   Assign static IP addresses Answer: B QUESTION 179A bank is upgrading some clerical users' PCs. Which of the following would be the MOST appropriate method for erasing the data on the old PCs? A.   Drive degaussB.   Standard formatC.   Change the jumpers on the hard driveD.   Quick format Answer: A QUESTION 180Which of the following is a security threat that uses email to trick users? A.   PhishingB.   VirusC.   SpywareD.   Shoulder surfing Answer: A   Download the newest PassLeader 220-902 dumps from passleader.com now! 100% Pass Guarantee! 220-902 PDF dumps & 220-902 VCE dumps: http://www.passleader.com/220-902.html (1219 Q&As) (New Questions Are 100% Available and Wrong Answers Have Been Corrected!) p.s. Free 220-902 Exam Dumps Collection On Google Drive: https://drive.google.com/open?id=0B-ob6L_QjGLpaFRNM0lhOVk3VDA